MERRYCHEF



MERRYCHEF TECH ASSIST APP AVAILABLE ON APPLE & GOOGLE

Tel UK Office +44 (0) 1483 464 900

Email Technical - Merrychef.TechSupport@welbilt.com

Website - https://www.merrycheftechnical.com

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Technical Advisory Notice: conneX Firmware Update Instructions for updating from V1.5.5b to V2.0.1 for all X12 & X16 Merrychef conneX models, 50 & 60 Hz.

Merrychef® always strives to improve its products based on customer feedback and data.

A new firmware version has been released – version 2.0.1

This can be downloaded by following the instructions below.

NOTE – You will need a blank "formatted" USB key / pen drive 16 GB or less.

MANDORTARY – ALL OVENS TO BE UPDATED TO THE LATEST FIRMWARE VERSION V.2.0.1 WHEN ATTENDING ANY CONNEX OVEN / SITE FOR ANY REASON.

> Download the firmware V2.0.1 from the download link by visiting the following website – https://www.merrycheftechnical.com

Then select Firmware – MenuConnect – Scroll down to the bottom of the web page and click on the tab – conneX FirmwareV2.0.01 to start the download press here then – Click on the guide for detailed instructions.



> Go to downloads in the files folder and select the file and right click and select extract all to the



Welbilt UK Ltd Ashbourne House

The Guildway Old Portsmouth Road Guildford, GU3 1LR > create a new folder called welbilt all in lower case letters on the USB device.



> create a new folder called firmware all in lower case letters inside the welbilt folder then move the unzipped firmware file into the firmware folder.



> You are now ready to start the firmware update process.

> With the oven powered off insert the USB into the USB port located behind the front air filter cover.



> Turn the oven on and go to the settings "cog symbol" and enter the password MANAGER all upper case.



> Select updates then select Update UI Firmware

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> Select the firmware file and press the green tick / check mark.



> The screen will show validating the file.

Validating the file, please wait...

> The screen will then show updating.

- > This will take around 8 minutes for the blue bar to fully load.
- > The screen will then switch off and go blank.
- > The screen will then come back on and say "loading".



- > The screen will then switch off and go blank.
- > Then the screen will say Initializing.



> The screen will say "updating".



- > Total time now will be around 15 /16 minutes.
- > The IO "touch screen" will then restart.



> Once you see the power button remove the USB from the USB port and close the filter door.



Go to the info button at the startup screen and check the firmware version now says IO - V2.0.1



Birth Date: 09/01/2023 Commission Date: 03/02/2023 Recommission Date: -

UI Version: 2.0.1 IO Version: 000.008.080